

GENERAL ASSEMBLY OF NORTH CAROLINA
SESSION 2011

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SENATE DRS55170-ME-16C (02/08)

Short Title: North Carolina Health Benefit Exchange Act.

(Public)

Sponsors: Senators McKissick and Purcell (Primary Sponsors).

Referred to:

1 A BILL TO BE ENTITLED
2 AN ACT TO PRESERVE STATE-BASED AUTHORITY TO REGULATE THE NORTH
3 CAROLINA HEALTH INSURANCE MARKET AND TO PREVENT FEDERAL
4 ENCROACHMENT ON STATE AUTHORITY BY ESTABLISHING THE NORTH
5 CAROLINA HEALTH BENEFIT EXCHANGE.

6 The General Assembly of North Carolina enacts:

7 SECTION 1. Article 50 of Chapter 58 of the General Statutes is amended by
8 adding a new Part to read:

9 "Part 8. North Carolina Health Benefit Exchange Act.

10 "**§ 58-50-300. Definitions.**

11 The following definitions apply to this Part:

- 12 (1) Affordable Care Act. – The federal Patient Protection and Affordable Care
13 Act, P.L. 111-148, as amended by the federal Health Care and Education
14 Reconciliation Act of 2010, P.L. 111-152, and as further amended, as well as
15 any regulations or guidance issued under those acts.
- 16 (2) Board or Board of Directors. – The Board of Directors of the North Carolina
17 Health Benefit Exchange.
- 18 (3) Commissioner. – The Commissioner of Insurance of North Carolina or the
19 Commissioner's authorized designee.
- 20 (4) Educated health care consumer. – An individual who (i) is knowledgeable
21 about the health care system and (ii) has background or experience in
22 making informed decisions regarding health, medical, and scientific matters.
- 23 (5) Exchange. – The North Carolina Health Benefit Exchange established
24 pursuant to G.S. 58-50-305.
- 25 (6) Health benefit plan. – A policy, contract, certificate, or agreement offered or
26 issued by a health carrier to provide, deliver, arrange for, pay for, or
27 reimburse any of the costs of health care services. The term does not include
28 any of the following:
- 29 a. Any of the following insurance products:
- 30 1. Coverage only for accident or disability income insurance,
31 including any combination of the two.
- 32 2. Coverage issued as a supplement to liability insurance.
- 33 3. Liability insurance, including general liability insurance and
34 automobile liability insurance.



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- 1 4. Workers' compensation or similar insurance.
- 2 5. Automobile medical payment insurance.
- 3 6. Credit-only insurance.
- 4 7. Coverage for on-site medical clinics.
- 5 8. Other similar insurance coverage, specified in federal
6 regulations issued pursuant to HIPAA, under which benefits
7 for health care services are secondary or incidental to other
8 insurance benefits.
- 9 b. Any of the following benefits if the benefits are provided under a
10 separate policy, certificate, or contract of insurance, or are otherwise
11 not an integral part of the plan:
 - 12 1. Limited scope dental or vision benefits.
 - 13 2. Benefits for long-term care, nursing home care, home health
14 care, community-based care, or any combination of those
15 benefits.
 - 16 3. Other similar, limited benefits specified in federal regulations
17 issued pursuant to HIPAA.
- 18 c. Any of the following benefits, if (i) the benefits are provided under a
19 separate policy, certificate, or contract of insurance, (ii) there is no
20 coordination between the provision of the benefits and any exclusion
21 of benefits under any group health plan maintained by the same plan
22 sponsor, and (iii) the benefits are paid with respect to an event
23 without regard to whether benefits are provided with respect to such
24 an event under any group health plan maintained by the same plan
25 sponsor:
 - 26 1. Coverage only for a specified disease or illness.
 - 27 2. Hospital indemnity or other fixed indemnity insurance.
- 28 d. Any of the following, if offered as a separate policy, certificate, or
29 contract of insurance:
 - 30 1. Medicare supplemental health insurance as defined under
31 section 1882(g)(1) of the Social Security Act.
 - 32 2. Coverage supplemental to the coverage provided under
33 Chapter 55 of Title 10, United States Code (Civilian Health
34 and Medical Program of the Uniformed Services
35 (CHAMPUS)).
 - 36 3. Similar supplemental coverage provided to coverage under a
37 group health plan.
- 38 (7) Health carrier or carrier. – An entity subject to the insurance laws and
39 regulations of this State, or subject to the jurisdiction of the Commissioner,
40 that contracts or offers to contract to provide, deliver, arrange for, pay for, or
41 reimburse any of the costs of health care services, including a sickness, an
42 accident insurance company, a health maintenance organization, a nonprofit
43 hospital and health service corporation, or any other entity providing a plan
44 of health insurance, health benefits, or health services.
- 45 (8) HIPAA. – The federal Health Insurance Portability and Accountability Act
46 of 1996, P. L. 104-191, as amended.
- 47 (9) Reserved for future codification purposes.
- 48 (10) PHSA. – The federal Public Health Service Act, Title 42 of the United States
49 Code.
- 50 (11) Qualified dental plan. – A limited scope dental plan that has been certified in
51 accordance with G.S. 58-50-340.

- 1 (12) Qualified employer. – A small employer that elects to make (i) its full-time
2 employees eligible for one or more qualified health plans offered through the
3 SHOP Exchange and (ii) at the option of the employer, some or all of its
4 part-time employees eligible.
- 5 (13) Qualified health plan. – A health benefit plan that has in effect a certification
6 that the plan meets the criteria for certification described in section 1311(c)
7 of the Federal Act and G.S. 58-50-340.
- 8 (14) Qualified individual. – An individual, including a minor, who meets all of
9 the following requirements:
- 10 a. Is seeking to enroll in a qualified health plan offered to individuals
11 through the Exchange.
- 12 b. Resides in this State.
- 13 c. Is not incarcerated at the time of enrollment, other than incarceration
14 pending the disposition of charges.
- 15 d. Is, and is reasonably expected to be, for the entire period for which
16 enrollment is sought, a citizen or national of the United States or an
17 alien lawfully present in the United States.
- 18 (15) Secretary. – The Secretary of the federal Department of Health and Human
19 Services.
- 20 (16) SHOP Exchange. – The Small Business Health Options Program established
21 pursuant to G.S. 58-50-325(10).
- 22 (17) Small employer. – An employer that employed an average of no more than
23 50 employees during the preceding calendar year. For purposes of this
24 definition, the following apply:
- 25 a. All persons treated as a single employer under subsection (b), (c),
26 (m), or (o) of section 414 of the Internal Revenue Code of 1986 shall
27 be treated as a single employer.
- 28 b. An employer and any predecessor employer shall be treated as a
29 single employer.
- 30 c. All employees should be counted, including part-time employees and
31 employees who are not eligible for coverage through the employer.
- 32 d. If an employer was not in existence throughout the preceding
33 calendar year, the determination of whether that employer is a small
34 employer shall be based on the average number of employees that is
35 reasonably expected that employer will employ on business days in
36 the current calendar year.
- 37 e. An employer that makes enrollment in qualified health plans
38 available to its employees through the SHOP Exchange, and would
39 cease to be a small employer by reason of an increase in the number
40 of its employees, shall continue to be treated as a small employer for
41 purposes of this Part as long as it continuously makes enrollment
42 through the SHOP Exchange available to its employees.

43 **"§ 58-50-305. North Carolina Health Benefit Exchange established.**

44 There is hereby created a nonprofit entity to be known as the North Carolina Health Benefit
45 Exchange. Notwithstanding that the Exchange may be supported in whole or in part from State
46 funds, the Exchange is not an instrumentality of the State. The Exchange shall operate under
47 the supervision and control of the Board of Directors until such time as the General Assembly
48 determines that it is no longer in the interest of the people of the State to maintain State-based
49 authority of the Exchange and enacts legislation to allow for federal control of this segment of
50 the State insurance market.

51 **"§ 58-50-310. General requirements of the Exchange.**

1 (a) The Exchange shall make qualified health plans available to qualified individuals
2 and qualified employers beginning with effective dates on January 1, 2014.

3 (b) The Exchange shall not make available any health benefit plan that is not a qualified
4 health plan.

5 (c) The Exchange shall allow a health carrier to offer a plan that provides limited scope
6 dental benefits meeting the requirements of section 9832(c)(2)(A) of the Internal Revenue Code
7 of 1986 through the Exchange, either separately or in conjunction with a qualified health plan,
8 as long as the plan provides pediatric dental benefits meeting the requirements of section
9 1302(b)(1)(J) of the Affordable Care Act.

10 (d) Neither the Exchange nor a carrier offering health benefit plans through the
11 Exchange may charge an individual a fee or penalty for termination of coverage if the
12 individual enrolls in another type of minimum essential coverage because the individual has
13 become newly eligible for that coverage or because the individual's employer-sponsored
14 coverage has become affordable under the standards of section 36B(c)(2)(C) of the Internal
15 Revenue Code of 1986.

16 **"§ 58-50-315. Board of Directors; composition, terms, meetings, travel, liability, ethics.**

17 (a) The Board of the North Carolina Health Benefit Exchange shall consist of the
18 Commissioner, who shall serve as an ex officio nonvoting member of the Board, the Director
19 of the Division of Medical Assistance or the Director's authorized designee, who shall serve as
20 an ex officio nonvoting member of the Board, and seven voting members, each of whom shall
21 have demonstrated expertise in at least two of the following areas:

22 (1) Individual health care coverage.

23 (2) Small employer health care coverage.

24 (3) Health benefits plan administration.

25 (4) Health care finance.

26 (5) Administration of a public or private health care delivery system.

27 (6) Health plan coverage purchasing.

28 (7) Development and operation of large-scale information technology systems.

29 (8) Actuarial science, as evidenced by designation as a Fellow or Associate of
30 the Society of Actuaries, or as a member of the American Academy of
31 Actuaries.

32 (9) Health policy analysis or health law, as evidenced by successful attainment
33 of at least a master's level degree in law or health policy.

34 (10) Health care quality, as evidenced by successful attainment of at least a
35 master's level degree with the appropriate subject matter focus.

36 (11) Health economics, as evidenced by successful attainment of at least a
37 master's level degree in health economics.

38 (b) Appointment of Board members shall be as follows:

39 (1) The Commissioner shall appoint four members.

40 (2) The Governor shall appoint one member.

41 (3) The General Assembly shall appoint one member upon the recommendation
42 of the President Pro Tempore of the Senate.

43 (4) The General Assembly shall appoint one member upon the recommendation
44 of the Speaker of the House of Representatives.

45 In making appointments to the Board under this section, each appointing authority shall
46 consult with all other appointing authorities to ensure that each of the areas of expertise
47 provided in subsection (a) of this section is represented by at least one member of the Board.
48 Each appointing authority shall consider the expertise of the other members of the Board and
49 make appointments so that the Board's composition reflects a diversity of expertise.

50 (c) Five Board Advisory Committees shall be established to provide technical
51 assistance concerning the operation of the Exchange, the formulation and implementation of

1 Exchange policies or procedures, and any other function the Board deems relevant to the
2 operations of the Exchange. Initial and subsequent Board Advisory Committee membership
3 policies and procedures shall be established by the Board, in consultation with the
4 Commissioner. Each of the Board Advisory Committees listed below shall consist of at least
5 five members with experience and qualifications appropriate to the subject matter in question
6 and shall strive to represent the diversity of perspectives and interests of its various
7 stakeholders in all Board deliberations and actions:

- 8 (1) Health Carrier Advisory Committee.
- 9 (2) Employer Advisory Committee.
- 10 (3) Consumer Advisory Committee.
- 11 (4) Producer and Navigator Advisory Committee.
- 12 (5) Provider Advisory Committee.

13 No later than 30 days after enactment of this act, stakeholder groups for the five subject
14 areas of interest shall provide the Commissioner with a proposed membership list for the Board
15 Advisory Committee most related to their respective stakeholder group's subject area of
16 interest. The Commissioner shall select initial members to serve on each of the above five
17 Board Advisory Committees, with due consideration given to membership proposals submitted
18 by stakeholder groups, to ensure that diversity of membership is attained.

19 As soon as practicable, and not later than 30 days following selection of membership by the
20 Commissioner, each Board Advisory Committee shall elect, by a majority vote, a member of
21 that Board Advisory Committee to serve as an ex officio nonvoting member of the Board. The
22 Board shall, to the extent practicable, consult with the appropriate Board Advisory Committees
23 as necessary or proper to ensure that Exchange decisions and operations are carried out with
24 due consideration given to the advice and technical assistance available from and provided by
25 the relevant Board Advisory Committees.

26 (d) The initial appointments by the Governor and the General Assembly shall serve a
27 term of three years. Two of the initial appointments by the Commissioner shall serve a term of
28 two years, and two of the initial appointments by the Commissioner shall serve a term of four
29 years. All succeeding appointments shall be for terms of three years. Members shall not serve
30 for more than two successive terms.

31 (e) A Board member's term shall continue until the member's successor is appointed by
32 the original appointing authority. Vacancies shall be filled by the appointing authority for the
33 unexpired portion of the term in which they occur. A Board member may be removed by the
34 member's appointing authority for cause.

35 (f) The Board shall meet at least quarterly upon the call of the chair. A majority of the
36 total voting membership of the Board shall constitute a quorum.

37 (g) The Commissioner shall appoint a chair to serve for the initial two years of the
38 Board's operation. Subsequent chairs shall be elected from among the voting members of the
39 Board by a majority vote of the Board members and shall serve two-year terms.

40 (h) Board members shall receive travel allowances under G.S. 138-6 when traveling to
41 and from meetings of the Board but shall not receive any subsistence allowance or per diem
42 under G.S. 138-5.

43 (i) Neither the Board nor the employees of the Exchange are liable for any obligations
44 of the Exchange. There shall be no liability on the part of, and no cause of action of any nature
45 shall arise against, the Exchange or its agents or employees, the Board, the Executive Director,
46 the Commissioner, or the Commissioner's representatives for any action taken by them in good
47 faith in the performance of their powers and duties under this Part.

48 (j) The members of the Board are public servants as defined in G.S. 138A-3 and are
49 subject to the provisions of Chapter 138A of the General Statutes.

50 (k) The Board shall be considered a public body under G.S. 143-318.10(b) and shall be
51 subject to the provisions of Article 33C of Chapter 143 of the General Statutes.

1 (l) All documents, papers, letters, maps, books, photographs, films, sound recordings,
2 magnetic or other tapes, electronic data-processing records, artifacts, or other documentary
3 material, regardless of physical form or characteristics, made or received in connection with the
4 operations of the Exchange are public records under G.S. 132-1(a) and are subject to the
5 provisions of Chapter 132 of the General Statutes except to the extent that these public records
6 are protected under State or federal law.

7 (m) Each member of the Board shall comply with all conflict of interest rules and
8 recusal procedures set forth in the Plan of Operation.

9 (n) A voting member of the Board or member of the executive management staff of the
10 Exchange or his or her immediate family member shall not be employed by, a consultant to, a
11 member of the board of directors of, affiliated with, or otherwise a representative of, a carrier,
12 an agent, or a broker while serving on the Board or on the staff of the Exchange. A voting
13 member of the Board or member of the staff of the Exchange shall not be a member, a board
14 member, or an employee of a trade association of carriers while serving on the Board or on the
15 staff of the Exchange.

16 (o) No member of the Board or staff shall make, participate in making, or in any way
17 attempt to use his or her official position to influence the making of any decision that he or she
18 knows or has reason to know will have a reasonably foreseeable material financial effect,
19 distinguishable from its effect on the public generally, on him or her or a member of his or her
20 immediate family or which will have a reasonably foreseeable material effect on any business
21 entity in which the member or a member of his or her immediate family is a director, officer,
22 partner, trustee, employee, or holds any position of management.

23 (p) Each member of the Board shall have the responsibility and duty (i) to meet the
24 requirements of this Part, the Affordable Care Act, and all applicable State and federal laws,
25 rules, and regulations, (ii) to serve the public interest of the individuals and employers seeking
26 health care coverage through the Exchange, and (iii) to ensure the operational well-being and
27 fiscal solvency of the Exchange.

28 **"§ 58-50-320. Powers and authority of the Exchange.**

29 The Exchange shall have the general powers and authority to do all of the following:

30 (1) Enter into contracts as are necessary or proper to carry out the provisions of
31 this Part, including, but not limited to, contracts with the following:

32 a. The Division of Medical Assistance.

33 b. An entity that has experience in individual and small group health
34 insurance, benefit administration, or other experience relevant to the
35 responsibilities to be assumed by the entity.

36 The Exchange does not have the power to enter into a contract with a health
37 carrier or an affiliate of a health carrier.

38 (2) Sue or be sued.

39 (3) Take legal action as necessary.

40 (4) Appoint appropriate legal, actuarial, and other committees as necessary to
41 provide technical assistance in the operation of the Exchange, policy, and
42 other contract design, and any other function within the Exchange's
43 authority.

44 (5) Employ and fix the compensation of the Executive Director and employees.

45 (6) Adopt bylaws, policies, and procedures as may be necessary or convenient
46 for the implementation of this Part and the operation of the Exchange.

47 (7) Enter into information-sharing agreements with federal and State agencies
48 and other state exchanges to carry out its responsibilities under this Part,
49 provided such agreements include adequate protections with respect to the
50 confidentiality of the information to be shared and comply with all State and
51 federal laws and regulations.

"§ 58-50-325. Duties and operational requirements of the Exchange.

The Exchange shall do all of the following:

- (1) Facilitate the purchase and sale of qualified health plans.
- (2) Implement procedures for the certification, recertification, and decertification, consistent with guidelines developed by the Secretary under section 1311(c) of the Affordable Care Act and G.S. 58-50-340, of health benefit plans as qualified health plans.
- (3) Provide for the operation of a toll-free telephone hotline to respond to requests for assistance.
- (4) Provide for enrollment periods, as provided under section 1311(c)(6) of the Affordable Care Act.
- (5) Maintain an Internet Web site through which enrollees and prospective enrollees of qualified health plans may obtain standardized comparative information on such plans.
- (6) Assign a rating to each qualified health plan offered through the Exchange in accordance with the criteria developed by the Secretary under section 1311(c)(3) of the Affordable Care Act, and determine each qualified health plan's level of coverage in accordance with regulations issued by the Secretary under section 1302(d)(2)(A) of the Affordable Care Act.
- (7) Use a standardized format for presenting health benefit options in the Exchange, including the use of the uniform outline of coverage established under section 2715 of the PHSA.
- (8) In accordance with section 1413 of the Affordable Care Act, inform individuals of eligibility requirements for the Medicaid program under Title XIX of the Social Security Act, the Children's Health Insurance Program (CHIP) under Title XXI of the Social Security Act, or any applicable State or local public program. If, through screening of the application by the Exchange, the Exchange determines that any individual is eligible for any such program, then the Exchange shall enroll that individual in that program.
- (9) Establish and make available by electronic means a calculator to determine the actual cost of coverage after application of any premium tax credit under section 36B of the Internal Revenue Code of 1986 and any cost-sharing reduction under section 1402 of the Affordable Care Act.
- (10) Establish a SHOP Exchange (i) through which qualified employers may access coverage for their employees and (ii) which shall enable any qualified employer to specify a level of coverage so that any of its employees may enroll in any qualified health plan offered through the SHOP Exchange at the specified level of coverage.
- (11) Subject to section 1411 of the Affordable Care Act, grant a certification attesting that, for purposes of the individual responsibility penalty under section 5000A of the Internal Revenue Code of 1986, an individual is exempt from the individual responsibility requirement or from the penalty imposed by that section because of either of the following:
 - a. There is no affordable qualified health plan available through the Exchange, or the individual's employer, covering the individual.
 - b. The individual meets the requirements for any other such exemption from the individual responsibility requirement or penalty.
- (12) Transfer to the federal Secretary of the Treasury all of the following:
 - a. A list of the individuals who are issued an exemption certification under subdivision (11) of this section, including the name and taxpayer identification number of each individual.

- 1 b. The name and taxpayer identification number of each individual who
2 was an employee of an employer but who was determined to be
3 eligible for the premium tax credit under section 36B of the Internal
4 Revenue Code of 1986 because of either of the following:
5 1. The employer did not provide minimum essential coverage.
6 2. The employer provided the minimum essential coverage, but
7 it was determined under section 36B(c)(2)(C) of the Internal
8 Revenue Code either to be unaffordable to the employee or
9 not to provide the required minimum actuarial value.
10 c. The name and taxpayer identification number of both of the
11 following:
12 1. Each individual who notifies the Exchange under section
13 1411(b)(4) of the Affordable Care Act that he or she has
14 changed employers.
15 2. Each individual who ceases coverage under a qualified health
16 plan during a plan year and the effective date of that
17 cessation.
18 (13) Provide to each employer the name of each employee of the employer
19 described in sub-subdivision (12)b. of this section who ceases coverage
20 under a qualified health plan during a plan year and the effective date of the
21 cessation.
22 (14) Perform duties required of the Exchange by the Secretary or the Secretary of
23 the Treasury related to determining eligibility for premium tax credits,
24 reduced cost-sharing, or individual responsibility requirement exemptions.
25 (15) Select entities that have been trained and certified by the North Carolina
26 Department of Insurance Consumer Assistance Program and are qualified to
27 serve as Navigators in accordance with section 1311(i) of the Affordable
28 Care Act and standards developed by the Secretary, and also award grants to
29 enable Navigators to do the following:
30 a. Conduct public education activities to raise awareness of the
31 availability of qualified health plans.
32 b. Distribute fair and impartial information concerning enrollment in
33 qualified health plans, the availability of premium tax credits under
34 section 36B of the Internal Revenue Code of 1986, and cost-sharing
35 reductions under section 1402 of the Affordable Care Act.
36 c. Facilitate enrollment in qualified health plans.
37 d. Provide referrals to any applicable office of health insurance
38 consumer assistance or health insurance ombudsman established
39 under section 2793 of the PHSA, or any other appropriate State
40 agency or agencies, for any enrollee with a grievance, complaint, or
41 question regarding their health benefit plan, coverage, or a
42 determination under that plan or coverage.
43 e. Provide information in a manner that is culturally and linguistically
44 appropriate to the needs of the population being served by the
45 Exchange.
46 (16) Review the rate of premium growth within the Exchange and outside the
47 Exchange, and consider the information in developing recommendations on
48 whether to continue limiting qualified employer status to small employers.
49 (17) Credit the amount of any free choice voucher to the monthly premium of the
50 plan in which a qualified employee is enrolled, in accordance with section

1 10108 of the Affordable Care Act, and collect the amount credited from the
2 offering employer.

3 (18) Consult with stakeholders relevant to carrying out the activities required
4 under this Part, including, but not limited to, the following stakeholders:

5 a. Educated health care consumers who are enrollees in qualified health
6 plans.

7 b. Individuals and entities with experience in facilitating enrollment in
8 qualified health plans.

9 c. Representatives of small businesses and self-employed individuals.

10 d. The Division of Medical Assistance.

11 e. Advocates for enrolling hard to reach populations.

12 (19) Meet the following financial integrity requirements:

13 a. Keep an accurate accounting of all activities, receipts, and
14 expenditures and annually submit to the Secretary, the Governor, the
15 Commissioner, and the General Assembly a report on the past year's
16 activities, receipts, and expenditures.

17 b. Fully cooperate with any investigation conducted by the Secretary
18 pursuant to the Secretary's authority under the Affordable Care Act
19 and allow the Secretary, in coordination with the Inspector General
20 of the U.S. Department of Health and Human Services, to do all of
21 the following:

22 1. Investigate the affairs of the Exchange.

23 2. Examine the properties and records of the Exchange.

24 3. Require periodic reports in relation to the activities
25 undertaken by the Exchange.

26 c. In carrying out its activities under this Part, not use any funds
27 intended for the administrative and operational expenses of the
28 Exchange for staff retreats, promotional giveaways, excessive
29 executive compensation, or promotion of federal or State legislative
30 and regulatory modifications.

31 (20) Consider the impact and benefit to citizens of the State that standardization
32 of benefit designs would have on facilitating comparisons between benefit
33 plans offered through the Exchange, facilitating meaningful choice for
34 consumers in the State, reducing risk segmentation and risk selection, and
35 facilitating the success of the Exchange, and only if determined by the Board
36 to be in the interest of North Carolinians, and upon approval by the
37 Commissioner, prescribe a variety of standardized, defined benefit plans to
38 be offered through the Exchange.

39 (21) Submit a filing to the Commissioner no less than 60 days before the
40 beginning of a fiscal year projecting expected operational expenses for that
41 fiscal year and requesting approval from the Commissioner for the
42 imposition of any necessary assessments upon health carriers transacting
43 business in the State.

44 (22) Meet all of the requirements of this Part and any regulations implemented
45 under this Part.

46 **"§ 58-50-330. Duties of the Executive Director.**

47 (a) The Executive Director, with the approval of the Board, shall operate the Exchange
48 in a manner so that the estimated cost of operating the Exchange during any calendar year is
49 not anticipated to exceed the total receipts of the Exchange.

50 (b) The Executive Director shall make an annual report to the Speaker of the House of
51 Representatives, the President Pro Tempore of the Senate, and the Commissioner. The report

1 shall summarize the activities of the Exchange in the preceding calendar year, including the net
2 written and earned premiums, benefit plan enrollment, the expense of administration, and the
3 paid and incurred losses. The report shall include appendices containing reports with
4 information, commentary, and recommendations from each Board Advisory Committee, as
5 deemed appropriate by each respective Board Advisory Committee. This report is in addition to
6 the report required under G.S. 58-50-325(19)a.

7 **"§ 58-50-335. Plan of Operation required from Board of Directors.**

8 (a) The Board shall submit to the Commissioner a Plan of Operation for the Exchange
9 and shall make any amendments necessary or suitable to assure the fair, reasonable, and
10 equitable administration of the Plan of Operation. The Plan of Operation shall become effective
11 upon approval in writing by the Commissioner consistent with the date on which the coverage
12 under this Part must be made available. If the Board fails to submit a suitable Plan of Operation
13 within 180 days after the appointment of the Board, or at any time thereafter fails to submit
14 suitable amendments to the Plan of Operation, the Commissioner shall adopt temporary rules
15 necessary or advisable to effectuate the provisions of this section. The rules shall continue in
16 force until modified by the Commissioner or superseded by a Plan of Operation submitted by
17 the Board and approved by the Commissioner.

18 (b) The Plan of Operation shall do all of the following:

- 19 (1) Establish procedures for the operation of the Exchange.
20 (2) Develop a program to (i) publicize the existence of the Exchange, the
21 eligibility requirements, the procedures for enrollment, and the availability
22 of premium subsidies and (ii) maintain public awareness of the Exchange.
23 (3) Establish a process for review of all of the following:
24 a. Individual appeals of Exchange premium tax credit and cost-sharing
25 reductions and mandate exemption determinations. To the extent
26 possible, this appeals process shall be established in collaboration
27 with Medicaid eligibility determinations.
28 b. Employer appeals of employer-sponsored plan availability or
29 affordability determinations.
30 c. Decisions made by the Exchange that may appeal adverse decisions
31 affecting insurers.
32 (4) Study and, if appropriate, establish a process for collecting and distributing
33 premiums for qualified employers. In studying whether to collect and
34 distribute premiums, the Exchange shall consult with small employers and
35 consider the added value, costs, and operational requirements for the
36 Exchange to accomplish this.
37 (5) Provide for conflict of interest rules and recusal procedures that require a
38 Board member to recuse himself or herself from an official matter, whenever
39 the Board member or his or her immediate family has any financial
40 involvement or interest in that matter.
41 (6) Develop policies by which the Board may place parameters on the plan
42 designs offered in order to promote competition, ensure meaningful choice
43 for individuals and employers, encourage positive innovations, and prevent
44 risk segmentation.
45 (7) Provide for other matters as may be necessary and proper for the execution
46 of the Exchange's powers, duties, and obligations under this Part.

47 **"§ 58-50-340. Health benefit plan certification.**

48 (a) The Exchange shall certify a health benefit plan if the Department of Insurance
49 determines that the health benefit plan satisfies the requirements set forth in subdivisions (1)
50 through (6) of this subsection, unless the Board determines that it is not in the public interest, as
51 specified in subdivision (7) of this subsection:

- 1 (1) The plan provides the essential health benefits package described in section
2 1302(a) of the Affordable Care Act. The plan is not required to provide
3 essential benefits that duplicate the minimum benefits of qualified dental
4 plans, however, as provided in subsection (e) of this section, if both of the
5 following are true:
6 a. The Exchange has determined that at least one qualified dental plan
7 is available to supplement the plan's coverage.
8 b. The carrier makes prominent disclosure at the time it offers the plan,
9 in a form approved by the Exchange, that (i) the plan does not
10 provide the full range of essential pediatric benefits and (ii) qualified
11 dental plans providing those benefits and other dental benefits not
12 covered by the plan are offered through the Exchange.
13 (2) The premium rates and contract language have been approved by the
14 Commissioner.
15 (3) The plan provides at least a bronze level of coverage, as determined pursuant to
16 G.S. 58-50-325(6), unless the plan is certified as a qualified catastrophic
17 plan, meets the requirements of the Affordable Care Act for catastrophic
18 plans, and will only be offered to individuals eligible for catastrophic
19 coverage.
20 (4) The plan's cost-sharing requirements do not exceed the limits established
21 under section 1302(c)(1) of the Affordable Care Act, and if the plan is
22 offered through the SHOP Exchange, the plan's deductible does not exceed
23 the limits established under section 1302(c)(2) of the Affordable Care Act.
24 (5) The health carrier offering the plan meets all of the following:
25 a. Is licensed and in good standing to offer health insurance coverage in
26 this State.
27 b. Offers at least one qualified health plan in the silver level and at least
28 one plan in the gold level through each component of the Exchange
29 in which the carrier participates, where 'component' refers to either
30 the SHOP Exchange or the Exchange for individual coverage.
31 c. Charges the same premium rate for each qualified health plan
32 without regard to whether the plan is offered through the Exchange
33 and without regard to whether the plan is offered directly from the
34 carrier or through an insurance producer.
35 d. Does not charge any cancellation fees or penalties in violation of
36 G.S. 58-50-310.
37 e. Complies with the regulations developed by the Secretary under
38 section 1311(d) of the Affordable Care Act and other requirements
39 established by the Exchange.
40 (6) The plan meets the requirements of certification as promulgated by
41 regulation pursuant to Section 58-50-340 of this Part and by the Secretary
42 under section 1311(c) of the Affordable Care Act, which include, but are not
43 limited to, minimum standards in the areas of marketing practices, network
44 adequacy, essential community providers in underserved areas,
45 accreditation, quality improvement, uniform enrollment forms and
46 descriptions of coverage, and information on quality measures for health
47 benefit plan performance.
48 (7) The Exchange determines that making the plan available through the
49 Exchange is in the interest of qualified individuals and qualified employers
50 in this State.

1 **(b)** The Exchange shall not exclude a health benefit plan through the imposition of
2 premium price controls by the Exchange. Additionally, the Exchange shall not exclude a health
3 benefit plan solely for any of the following reasons:

4 **(1)** The plan is a fee-for-service plan.

5 **(2)** The health benefit plan provides treatments necessary to prevent patients'
6 deaths in circumstances the Exchange determines are inappropriate or too
7 costly.

8 **(c)** The Exchange shall require each health carrier seeking certification of a plan as a
9 qualified health plan to do all of the following:

10 **(1)** Submit a justification for any premium increase before implementation of
11 that increase. The carrier shall prominently post the information on its
12 Internet Web site. The Exchange shall take this information, along with the
13 information and the recommendations provided to the Exchange by the
14 Commissioner under section 2794(b) of the PHSA, into consideration when
15 determining whether to allow the carrier to make plans available through the
16 Exchange.

17 **(2)** Make available to the public and submit to the Exchange, the Secretary, and
18 the Commissioner, accurate and timely disclosure of all of the following:

19 **a.** Claims payment policies and practices.

20 **b.** Periodic financial disclosures.

21 **c.** Data on enrollment.

22 **d.** Data on disenrollment.

23 **e.** Data on the number of claims that are denied.

24 **f.** Data on rating practices.

25 **g.** Information on cost-sharing and payments with respect to any
26 out-of-network coverage.

27 **h.** Information on enrollee and participant rights under Title I of the
28 Affordable Care Act.

29 **i.** Other information as determined appropriate by the Secretary.

30 The information required in this subdivision shall be provided in plain
31 language, as that term is defined in section 1311(e)(3)(B) of the Affordable
32 Care Act.

33 **(3)** Permit individuals to learn, in a timely manner upon the request of the
34 individual, the amount of cost-sharing, including deductibles, copayments,
35 and coinsurance, under the individual's plan or coverage that the individual
36 would be responsible for paying with respect to the furnishing of a specific
37 item or service by a participating provider. At a minimum, this information
38 shall be made available to the individual through an Internet Web site and
39 through other means for individuals without access to the Internet.

40 **(d)** The Exchange shall not exempt any health carrier seeking certification of a qualified
41 health plan, regardless of the type or size of the carrier, from State licensure or solvency
42 requirements and shall apply the criteria of this section in a manner that assures a level playing
43 field between or among health carriers participating in the Exchange.

44 **(e)** The provisions of this Part that are applicable to qualified health plans shall also
45 apply to the extent relevant to qualified dental plans, subject to regulations adopted by the
46 Exchange and are subject to all of the following:

47 **(1)** The carrier shall be licensed to offer dental coverage but need not be
48 licensed to offer other health benefits.

49 **(2)** The plan shall be limited to dental and oral health benefits, without
50 substantially duplicating the benefits typically offered by health benefit
51 plans without dental coverage and shall include, at a minimum, the essential

1 pediatric dental benefits prescribed by the Secretary pursuant to section
2 1302(b)(1)(J) of the Affordable Care Act and such other dental benefits as
3 the Exchange or the Secretary may specify by regulation.

- 4 (3) Carriers may jointly offer a comprehensive plan through the Exchange in
5 which the dental benefits are provided by a carrier through a qualified dental
6 plan and the other benefits are provided by a carrier through a qualified
7 health plan, provided that the plans are priced separately and are also made
8 available for purchase separately at the same price.

9 **"§ 58-50-345. Audit.**

10 An audit of the Exchange shall be conducted annually under the oversight of the State
11 Auditor. The cost of the audit shall be reimbursed to the State Auditor from Exchange funds.

12 **"§ 58-50-350. Rules.**

13 The Board and the Commissioner shall adopt rules pursuant to Chapter 150B of the General
14 Statutes, including temporary rules, as necessary or proper to implement the provisions of this
15 Part. Rules adopted by the Board under this section shall not conflict with or prevent the
16 application of rules adopted by the Commissioner under this Part or under Chapter 58 of the
17 General Statutes.

18 **"§§ 58-50-351 through 58-50-359: Reserved for future codification purposes."**

19 **SECTION 2. Funding.** – Beginning in 2014, the funding stream that supports the
20 North Carolina Health Insurance Risk Pool shall be utilized to support the operations of the
21 Exchange. The Exchange shall publish the average costs of licensing, regulatory fees and any
22 other payments required by the Exchange, and the administrative costs of the Exchange, on an
23 Internet Web site to educate consumers on such costs. This information shall include
24 information on monies lost to waste, fraud, and abuse.

25 **SECTION 3. No Conflict Intended.** – Nothing in this act, and no action taken by
26 the Exchange pursuant to this act, shall be construed to conflict with, preempt, or supersede the
27 authority of the Commissioner to regulate the business of insurance within this State. Except as
28 expressly provided to the contrary in this act, all health carriers offering qualified health plans
29 in this State shall comply fully with all applicable health insurance laws of this State and
30 regulations adopted and orders issued by the Commissioner.

31 **SECTION 4. Severability.** – If any provision of this act or its application is held
32 invalid, the invalidity does not affect other provisions or applications of this act that can be
33 given effect without the invalid provisions or application, and to this end the provisions of this
34 act are severable. If the federal Patient Protection and Affordable Care Act, P.L. 111-148, is
35 repealed in whole or in part as it relates to exchanges or is not fully funded as to exchanges
36 pursuant to the Federal Act, then this Part shall be invalid and have no effect.

37 **SECTION 5.** This act is effective when it becomes law.