GENERAL ASSEMBLY OF NORTH CAROLINA SESSION 2015

H HOUSE BILL 731

Short Title: Community Assn. Commission/Fidelity Bonds. (Public)

Sponsors: Representatives Saine and Jeter (Primary Sponsors).

For a complete list of Sponsors, refer to the North Carolina General Assembly Web Site.

Referred to: Finance.

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April 15, 2015

A BILL TO BE ENTITLED

AN ACT TO ESTABLISH A FIDELITY BOND REQUIREMENT FOR COMMUNITY

ASSOCIATIONS AND TO CREATE THE NORTH CAROLINA COMMUNITY

ASSOCIATION COMMISSION TO REGULATE COMMUNITY ASSOCIATIONS AND COMMUNITY ASSOCIATION MANAGERS IN THIS STATE.

The General Assembly of North Carolina enacts:

SECTION 1. G.S. 47C-1-102(a) reads as rewritten:

"§ 47C-1-102. Applicability.

This Chapter applies to all condominiums created within this State after October 1, 1986. G.S. 47C-1-105 (Separate Titles and Taxation), 47C-1-106 (Applicability of Local Ordinances, Regulations, and Building Codes), 47C-1-107 (Eminent Domain), 47C-2-103 (Construction and Validity of Declaration and Bylaws), 47C-2-104 (Description of Units), 47C-2-121 (Merger or Consolidation of Condominiums), 47C-3-102(a)(1) through (6) and (11) through (16)(Powers of Unit Owners' Association), 47C-3-103 (Executive board members and officers), 47C-3-107.1 (Procedures for fines and suspension of condominium privileges or services), 47C-3-108 (Meetings), 47C-3-111 (Tort and Contract Liability), 47C-3-112 (Conveyance or Encumbrance of Common Elements), 47C-3-113.1 (Fidelity bond required; executive board; management company), 47C-3-116 (Lien for Assessments), 47C-3-118 (Association Records), 47C-3-118.1 (Financial audit requirements), 47C-3-121 (American and State flags and political sign displays), and 47C-4-117 (Effect of Violation on Rights of Action; Attorney's Fees), and G.S. 47C-1-103 (Definitions), to the extent necessary in construing any of those sections, apply to all condominiums created in this State on or before October 1, 1986, unless the declaration expressly provides to the contrary. Those sections apply only with respect to events and circumstances occurring after October 1, 1986, and do not invalidate existing provisions of the declarations, bylaws, or plats or plans of those condominiums."

SECTION 2. Article 3 of Chapter 47C of the General Statutes is amended by adding a new section to read:

"§ 47C-3-113.1. Fidelity bond required; executive board; management company.

(a) Executive Board. – Any unit owners' association with annual assessments for common expenses of one hundred thousand dollars (\$100,000) or more shall obtain and maintain a fidelity bond insuring the unit owners' association against losses resulting from theft or dishonesty committed by the officers and members of the executive board or persons employed by the unit owners' association. The bond shall provide coverage in an amount at least equal to the annual operating budget of the unit owners' association, but is not required to



be greater than one million dollars (\$1,000,000). The executive board shall obtain the bond on behalf of the unit owners' association.

- Management Agent or Company. Any management agent or company hired by a unit owners' association shall at all times be covered by a fidelity bond. For purposes of this section, a management agent or company is any person who, for compensation or the expectation thereof, performs two or more of the following: (i) acts with the authority of a unit owners' association in its business, legal, financial, or other transactions with association members and nonmembers; (ii) executes the resolutions and decisions of the government of a unit owners' association or, with the authority of the association, enforces the rights of the association secured by statute, contract, covenant, rule, or bylaw; (iii) collects, disburses, or otherwise exercises dominion or control over money or other property belonging to a unit owners' association; (iv) prepares budgets, financial statements, or other financial reports for a unit owners' association: (v) negotiates contracts or otherwise coordinates or arranges for services or the purchase of property and goods for or on behalf of a unit owners' association; or (vi) offers or solicits to perform any of the acts or services in clauses (i) through (v) of this subsection on behalf of a unit owners' association. The fidelity bond shall provide coverage in an amount at least equal to the annual budgets of all of their clients but is not required to be greater than two million dollars (\$2,000,000) and shall comply with the following conditions:
 - (1) Be written by an insurance company authorized to write fidelity bonds in this State.
 - (2) Cover the unit owners' association manager and all or a portion of the employees and protect all or a portion of the association funds in the custody of the association manager or association employees acting under the association manager's supervision.
 - (3) Provide that the insurance company issuing the bond may not cancel, substantially modify, or refuse to renew the bond without giving 30 days' prior written notice to the executive board, except in the case of nonpayment of premiums, in which case 10 days' prior written notice shall be given to the executive board.
 - (4) Contain any other provisions as may be required by the executive board." **SECTION 3.** G.S. 47C-3-118(a) reads as rewritten:
- "(a) The association shall keep financial records sufficiently detailed to enable the association to comply with this chapter. All financial and other records, including records of meetings of the association and executive board, shall be made reasonably available for examination by any unit owner and the unit owner's authorized agents as required by the bylaws and by Chapter 55A of the General Statutes if the association is a nonprofit corporation. If the bylaws do not specify particular records to be maintained, the association shall keep accurate records of all cash receipts and expenditures and all assets and liabilities. In addition to any specific information that is required by the bylaws to be assembled and reported to the unit owners at specified times, the association shall make an annual income and expense statement and balance sheet available to all unit owners at no charge and within 75 days after the close of the fiscal year to which the information relates. Notwithstanding the bylaws, a more extensive compilation, review, or audit of the association's books and records for the current or immediately preceding fiscal year may be required by a vote of the majority of the executive board or by the affirmative vote of a majority of the unit owners present and voting in person or by proxy at any annual meeting or any special meeting duly called for that purpose."

SECTION 4. Article 3 of Chapter 47C of the General Statutes is amended by adding a new section to read:

"§ 47C-3-118.1. Financial audit requirements.

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- (a) The executive board shall provide for an annual independent financial audit conducted by a certified public accountant, licensed pursuant to Chapter 93 of the General Statutes, of the unit owners' association if any of the following conditions are met:
 - (1) The declaration, bylaws, or other governing documents expressly require conducting an annual financial audit.
 - (2) The unit owners' association has annual revenues or expenditures of two hundred fifty thousand dollars (\$250,000) or more.
 - (3) An audit is requested by a vote of a majority of the board or by a vote of a majority of the unit owners present and voting in person or by proxy at any annual meeting or any special meeting duly called for that purpose.

The audit shall be completed no later than one year after the end of the fiscal year of the unit owners' association and shall be made available upon request to the unit owners within 30 days after its completion.

(b) Except as provided in subsection (a) of this section, if the unit owners' association has annual revenues or expenditures of at least one hundred fifty thousand dollars (\$150,000), the executive board shall provide for an annual independent financial review conducted by a certified public accountant, licensed pursuant to Chapter 93 of the General Statutes, of the unit owners' association. The review shall be completed no later than one year after the end of the fiscal year of the unit owners' association and shall be made available upon request to the unit owners within 30 days after its completion."

SECTION 5. Article 3 of Chapter 47C of the General Statutes is amended by adding a new section to read:

"§ 47C-3-120. Registration with North Carolina Community Association Commission.

Beginning January 1, 2016, the association shall annually register with the North Carolina Community Association Commission pursuant to Chapter 93F of the General Statutes."

SECTION 6. G.S. 47F-1-102(c) reads as rewritten:

Notwithstanding the provisions of subsection (a) of this section, G.S. 47F-1-104 "(c) (Variation), G.S. 47F-2-103 (Construction and validity of declaration and bylaws), G.S. 47F-2-117 (Amendment of declaration), G.S. 47F-3-102(1) through (6) and (11) through (17) (Powers of owners' association), G.S. 47F-3-103(f) (Executive board members and officers), G.S. 47F-3-107(a), (b), and (c) (Upkeep of planned community; responsibility and assessments for damages), G.S. 47F-3-107.1 (Procedures for fines and suspension of planned community privileges or services), G.S. 47F-3-108 (Meetings), G.S. 47F-3-113.1 (Fidelity bond required; executive board; management company), G.S. 47F-3-115 (Assessments for common expenses), G.S. 47F-3-116 (Lien for assessments), G.S. 47F-3-118 (Association records), G.S. 47F-3-118.1 (Financial audit requirements), and G.S. 47F-3-121 (American and State flags and political sign displays), and G.S. 47F-3-104 (Transfer of Special Declarant Rights) apply to all planned communities created in this State before January 1, 1999, unless the articles of incorporation or the declaration expressly provides to the contrary, and G.S. 47F-3-120 (Declaration limits on attorneys' fees) applies to all planned communities created in this State before January 1, 1999. These sections apply only with respect to events and circumstances occurring on or after January 1, 1999, and do not invalidate existing provisions of the declaration, bylaws, or plats and plans of those planned communities. G.S. 47F-1-103 (Definitions) also applies to all planned communities created in this State before January 1, 1999, to the extent necessary in construing any of the preceding sections."

SECTION 7. Article 3 of Chapter 47F of the General Statutes is amended by adding a new section to read:

"§ 47F-3-113.1. Fidelity bond required; executive board; management company.

(a) Executive Board. – Any association with annual assessments for common expenses of one hundred thousand dollars (\$100,000) or more shall obtain and maintain a fidelity bond insuring the association against losses resulting from theft or dishonesty committed by the

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officers and members of the executive board or persons employed by the association. The bond shall provide coverage in an amount at least equal to the annual operating budget of the association but is not required to be greater than one million dollars (\$1,000,000). The executive board shall obtain the bond on behalf of the association.

- (b) Management Agent or Company. Any management agent or company hired by an association shall at all times be covered by a fidelity bond. For purposes of this section, a management agent or company is any person who, for compensation or the expectation thereof, performs two or more of the following: (i) acts with the authority of an association in its business, legal, financial, or other transactions with association members and nonmembers; (ii) executes the resolutions and decisions of the government of an association or, with the authority of the association, enforces the rights of the association secured by statute, contract, covenant, rule, or bylaw; (iii) collects, disburses, or otherwise exercises dominion or control over money or other property belonging to an association; (iv) prepares budgets, financial statements, or other financial reports for an association; (v) negotiates contracts or otherwise coordinates or arranges for services or the purchase of property and goods for or on behalf of an association; or (vi) offers or solicits to perform any of the acts or services in clauses (i) through (v) of this subsection on behalf of an association. The bond shall provide coverage in an amount at least equal to the annual budgets of all of their clients but is not required to be greater than two million dollars (\$2,000,000) and shall comply with the following conditions:
 - (1) Be written by an insurance company authorized to write fidelity bonds in this State.
 - (2) Cover the association manager and all or a portion of the employees and protect all or a portion of the association funds in the custody of the association manager or association employees acting under the association manager's supervision.
 - (3) Provide that the insurance company issuing the bond may not cancel, substantially modify, or refuse to renew the bond without giving 30 days' prior written notice to the executive board, except in the case of nonpayment of premiums, in which case 10 days' prior written notice shall be given to the executive board.
 - (4) Contain any other provisions as may be required by the executive board."

SECTION 8. Article 3 of Chapter 47F of the General Statutes is amended by adding a new section to read:

"§ 47F-3-117. Registration with North Carolina Community Association Commission.

Beginning January 1, 2016, the association shall annually register with the North Carolina Community Association Commission pursuant to Chapter 93F of the General Statutes.

SECTION 9. G.S. 47F-3-118(a) reads as rewritten:

"(a) The association shall keep financial records sufficiently detailed to enable the association to comply with this Chapter. All financial and other records, including records of meetings of the association and executive board, shall be made reasonably available for examination by any lot owner and the lot owner's authorized agents as required in the bylaws and Chapter 55A of the General Statutes. If the bylaws do not specify particular records to be maintained, the association shall keep accurate records of all cash receipts and expenditures and all assets and liabilities. In addition to any specific information that is required by the bylaws to be assembled and reported to the lot owners at specified times, the association shall make an annual income and expense statement and balance sheet available to all lot owners at no charge and within 75 days after the close of the fiscal year to which the information relates. Notwithstanding the bylaws, a more extensive compilation, review, or audit of the association's books and records for the current or immediately preceding fiscal year may be required by a vote of the majority of the executive board or by the affirmative vote of a majority of the lot

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owners present and voting in person or by proxy at any annual meeting or any special meeting duly called for that purpose."

SECTION 10. Article 3 of Chapter 47F of the General Statutes is amended by adding a new section to read:

"§ 47F-3-118.1. Financial audit requirements.

- (a) The executive board shall provide for an annual independent financial audit conducted by a certified public accountant, licensed pursuant to Chapter 93 of the General Statutes, of the association if any of the following conditions are met:
 - (1) The declaration, bylaws, or other governing documents expressly require conducting an annual financial audit.
 - (2) The association has annual revenues or expenditures of two hundred fifty thousand dollars (\$250,000) or more.
 - (3) An audit is requested by a vote of a majority of the board or by a vote of a majority of the lot owners present and voting in person or by proxy at any annual meeting or any special meeting duly called for that purpose.

The audit shall be completed no later than one year after the end of the fiscal year of the association and shall be made available upon request to the lot owners within 30 days after its completion.

(b) Except as provided in subsection (a) of this section, if the association has annual revenues or expenditures of at least one hundred fifty thousand dollars (\$150,000), the executive board shall provide for an annual independent financial review conducted by a certified public accountant, licensed pursuant to Chapter 93 of the General Statutes, of the association. The review shall be completed no later than one year after the end of the fiscal year of the association and shall be made available upon request to the lot owners within 30 days after its completion."

SECTION 11. The General Statutes are amended by adding a new Chapter to read: "Chapter 93F.

"North Carolina Community Association Commission.

"§ 93F-1. Definitions.

The following definitions apply to this Chapter:

- (1) Commission. The North Carolina Community Association Commission.
- (2) Community association. An association or organization of the owners of residential condominiums, time shares, townhouses, apartments, or lots in a planned community or subdivision that is subject to a uniform scheme of restrictive covenants, in which owner membership is made mandatory by covenant, contract, or deed and is authorized to collect dues, assessments, or other payments from owner-members.
- (3) Community association manager. Any person who, for compensation or the expectation thereof, performs two or more of the following:
 - a. Acts with the authority of an association in its business, legal, financial, or other transactions with association members and nonmembers.
 - b. Executes the resolutions and decisions of the government of an association or, with the authority of the association, enforces the rights of the association secured by statute, contract, covenant, rule, or bylaw.
 - <u>c.</u> Collects, disburses, or otherwise exercises dominion or control over money or other property belonging to an association.
 - d. Prepares budgets, financial statements, or other financial reports for an association.

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- e. Negotiates contracts or otherwise coordinates or arranges for services or the purchase of property and goods for or on behalf of an association.
- f. Offers or solicits to perform any of the acts or services in sub-subdivisions a. through e. of this subdivision on behalf of an association.

"§ 93F-2. Commission established; composition; terms.

(a) There is hereby established the North Carolina Community Association Commission. The Commission shall consist of five members. The composition of the Commission shall be as follows:

- (1) Two members shall be appointed by the General Assembly upon the recommendation of the President Pro Tempore of the Senate.
- (2) Two members shall be appointed by the General Assembly upon the recommendation of the Speaker of the House of Representatives.
- (3) One member shall be appointed by the Governor.
- (b) Commissioners shall be appointed for four-year staggered terms. Each Commissioner shall hold office until July 1 of the year in which the Commission member's respective term expires and shall serve until the Commissioner's successor is appointed. Appointments made by the General Assembly shall be made in accordance with G.S. 120-121.

The initial members of the Commission shall be appointed on or before October 1, 2015. Of the Commissioners initially appointed, the Commissioner appointed by the Governor shall serve a two-year term, to expire July 1, 2017. The Commissioners appointed by the General Assembly upon the recommendation of the President Pro Tempore of the Senate and the Speaker of the House of Representatives shall serve three-year terms, to expire July 1, 2018.

Upon the expiration of the terms of the initial members of the Commission, Commissioners shall be appointed by the appointing authorities designated in subsection (a) of this section for a term of four years and shall serve until a successor is appointed.

- (c) All vacancies from unexpired terms shall be filled by the authority originally filling that position. Appointees to fill vacancies shall serve the remainder of the unexpired term and until a successor has been appointed.
- (d) The Commission may remove any of its members for neglect of duty, incompetence, or unprofessional conduct.

"§ 93F-3. Meetings; election of officers; compensation.

The Commission shall hold at least four meetings annually, and three members of the Commission shall constitute a quorum for the transaction of business. Additional meetings may be held at other times within the State as may be necessary for the efficient transaction of the business of the Commission. The Commission may hold additional or special meetings at any time at the call of the chairman or on the call of any three members of the Commission.

At the first scheduled meeting of the Commission after October 1, 2015, and on July 1 of each odd-numbered year thereafter, the Commission shall select from among its membership a chairman and a vice-chairman who shall serve for terms of two years or until their successors are elected.

Each member of the Commission shall receive per diem and reimbursement for travel and subsistence as provided in G.S. 93B-5.

"§ 93F-4. Powers and duties of the Commission.

The Commission shall have the power and duty to do all of the following:

- (1) Administer the provisions of this Chapter.
- (2) Adopt rules as may be necessary to carry out the provisions of this Chapter.
- (3) Determine the qualifications of applicants for licensure and license renewal.
- (4) Create educational and training programs for community associations and community association managers.

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- 1 (5) Receive and investigate complaints pertaining to the acts or omissions of community association and community association managers.
 - (6) Employ and discharge an executive director and other professional, clerical, and special personnel and to set the compensation and benefits for those persons.
 - (7) Purchase or rent office space, equipment, and supplies necessary to carry out the provisions of this Chapter.
 - (8) Adopt a seal by which it shall authenticate its proceedings, official documents, and licenses.
 - (9) Conduct administrative hearings in accordance with Article 3A of Chapter 150B of the General Statutes.
 - (10) Establish fees as allowed by this Chapter.
 - (11) <u>Issue, renew, deny, suspend, and revoke licenses pursuant to this Chapter.</u>
 - (12) Call upon the Attorney General to provide legal counsel and representation to the Commission or, upon the approval of the Attorney General, hire another attorney to represent the Commission, provided that the cost of legal representation is borne by the Commission.

"§ 93F-5. License required.

On or after January 1, 2016, it shall be unlawful for any person or business entity in this State to act as a community association manager, directly or indirectly engage in the business of community association management, or hold themselves out or use the title "Community Association Manager," or any variation thereof, without first obtaining a community association manager license issued by the Commission pursuant to this Chapter. A license from the Commission is required even if the person or business entity is licensed in another state or is affiliated or associated with another community association manager licensed in this State.

"§ 93F-6. Requirements for licensure.

To be licensed as a community association manager, an applicant shall make written application in the form and manner prescribed by the Commission. The Commission shall issue a license to an applicant that satisfies all of the following requirements:

- (1) The applicant must be at least 18 years of age.
- (2) The applicant must demonstrate to the satisfaction of the Commission that the applicant possesses the knowledge, skill, competency, and training needed to perform the functions of a community association manager.
- (3) The applicant must satisfactorily meet the training standards established by the Commission.
- (4) The applicant shall pay a fee in an amount to be established by the Commission not to exceed three hundred dollars (\$300.00). In addition to the application fee, the applicant may be required to pay a fee for a license examination not to exceed the actual cost of administering the examination.
- (5) The applicant shall provide to the Commission evidence of coverage by a fidelity bond required by G.S. 47C-3-113.1(b) or G.S. 47F-3-113.1(b).
- (6) Any other requirement as determined by the Commission.

"§ 93F-7. Expiration and renewal of license; reinstatement.

- (a) All licenses issued by the Commission pursuant to this Chapter shall expire one year after the date of issuance. A license may be renewed 45 days prior to its expiration by submitting an application in a form prescribed by the Commission, a renewal fee, and evidence of coverage by a fidelity bond as required by G.S. 47C-3-113.1(b) or G.S. 47F-3-113.1(b). The license renewal fee shall be in an amount established by the Commission not to exceed two hundred dollars (\$200.00).
- (b) An expired license may be reinstated by submitting the application and evidence of coverage by a fidelity bond as provided in subsection (a) of this section, along with a

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reinstatement fee in an amount established by the Commission not to exceed two hundred fifty dollars (\$250.00). The Commission may, in its discretion, consider licensees who fail to renew licensure within six months of expiration as not having been previously licensed and subject to the provisions of this Chapter relating to the issuance of an original license.

"§ 93F-8. License is property of the Commission; display of license; address change reporting.

- (a) A license issued by the Commission is the property of the Commission. If the Commission suspends or revokes a license, the licensee shall return the license to the Commission upon demand.
- (b) A community association manager licensed by the Commission shall display the license in a manner prescribed by the Commission. All changes of address for licensees shall be reported to the Commission within 10 days of the change.

"§ 93F-9. Register of applicants and roster of community association managers.

The chairman of the Commission shall keep a current roster showing the names and places of business of all licensed community association managers, which roster shall be kept on file in the office of the Commission and be open to public inspection.

"§ 93F-10. Registration of community associations.

- (a) Beginning January 1, 2016, and thereafter annually, every community association shall register the association with the Commission and shall provide the Commission with all of the following information:
 - (1) The name, address, and contact information for the community association.
 - (2) The names, addresses, e-mail addresses, and telephone numbers for each of the members of the community association's board of directors.
 - (3) The name and address of the agent for service of process for the community association.
 - (4) The county or counties where the property governed by the community association is located.
 - (5) The name, address, e-mail address, and telephone number of the community association's manager or management company, if any.
 - (6) Any other information the Commission may require by rule.
- (b) The registration process and registration system shall be established in a manner prescribed by the Commission by rule. The fee for annual registration, which must accompany each annual registration, shall not exceed one hundred dollars (\$100.00).
- (c) Each community association required to register annually shall make any updates, corrections, or modifications to the information provided in the most recent registration with the Commission within 15 days from the date of any change.
- (d) The Commission shall create, maintain, and make available to the public a directory of registered community associations containing information about each association collected as part of the registration.
- (e) The Commission shall establish a process to receive and investigate complaints pertaining to acts or omissions of community associations operating in this State.

"§ 93F-11. Disciplinary action by the Commission; injunctions.

(a) The Commission shall have the authority to take disciplinary action. Upon its own initiative or upon the complaint of any person, the Commission may investigate the actions of any person or entity licensed or registered under this Chapter, or any other person or entity who shall assume to act in such capacity. If the Commission finds probable cause that a licensee or registrant has violated any of the provisions of this Chapter, the Commission may hold a hearing on the allegations of misconduct under Article 3A of Chapter 150B of the General Statutes.

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- 1 The Commission may suspend or revoke a license issued pursuant to this Chapter or (b) 2 reprimand a licensee if, following a hearing, the Commission adjudges the licensee to be guilty 3 of any of the following: 4 (1)
 - Making any willful or negligent misrepresentation or any willful or negligent omission of material fact.
 - Pursuing a course of misrepresentation or making of false promises through <u>(2)</u> employees, advertising, or otherwise.
 - Engaging in gross negligence or gross incompetence as a community <u>(3)</u> association manager.
 - Acting in contravention of the declaration or bylaws of a community <u>(4)</u> association.
 - <u>(5)</u> Engaging in any act or service for which an active community association manager license is required with an expired or inactive license.
 - Failing, within a reasonable time, to account for or remit any monies <u>(6)</u> belonging to a community association or others coming into the community association manager's possession in his or her capacity as a community association manager.
 - <u>(7)</u> Commingling funds belonging to one community association with funds belonging to another community association or with money belonging to the community association manager or failure to maintain, deposit, or safeguard the money of a community association.
 - <u>(8)</u> Being unworthy or incompetent to act as a community association manager by acting in a manner as to endanger the interest of the public.
 - <u>(9)</u> Paying or offering to pay valuable consideration to any person or entity for acts or services performed in violation of this Chapter.
 - <u>(10)</u> Any other conduct which constitutes improper, fraudulent, or dishonest dealing.
 - <u>(11)</u> Violating any rule adopted by the Commission or any provision of this Chapter or aiding and abetting any person or entity in such a violation.
 - (c) The Commission may appear in its own name in superior court in actions for injunctive relief, a restraining order, or other appropriate action to prevent any person or entity from violating the provisions of this Chapter or rules adopted by the Commission. The superior court shall have the power to grant injunctive relief even if criminal prosecution has been or may be instituted as a result of the violations and regardless of whether the person or entity is a registrant or licensee of the Commission."

SECTION 12. There is appropriated from the General Fund to the North Carolina Community Association Commission created by this act the sum of two hundred fifty thousand dollars (\$250,000) in nonrecurring funds for the 2015-2016 fiscal year for the purpose of start-up and establishment of the Commission.

SECTION 13. Section 11 and Section 12 are effective when this act becomes law. The remainder of this act becomes effective January 1, 2016.

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