SESSION 1999

1

HOUSE BILL 1578*

Short Title: Information Technology Governance.

(Public)

Sponsors: Representatives Tolson; and Wainwright.

Referred to: Ways and Means.

May 18, 2000

1	A BILL TO BE ENTITLED
2	AN ACT TO REPEAL THE POWERS AND DUTIES OF THE SECRETARY OF
3	COMMERCE REGARDING INFORMATION TECHNOLOGY MATTERS AND
4	TO REESTABLISH THOSE POWERS AND DUTIES WITHIN THE OFFICE OF
5	THE GOVERNOR, AND TO MAKE OTHER CHANGES IN THE LAWS
6	REGARDING INFORMATION TECHNOLOGY RELATED STATE
7	GOVERNMENT FUNCTIONS.
8	The General Assembly of North Carolina enacts:
9	Section 1. Part 16 of Article 10 of Chapter 143B of the General Statutes is
10	repealed.
11	Section 2. Chapter 147 of the General Statutes is amended by adding a new
12	Article to read:
13	" <u>ARTICLE 3D.</u>
14	"OFFICE OF INFORMATION TECHNOLOGY SERVICES.
15	"PART 1. TRANSFER AND ORGANIZATION OF OFFICE.
16	" <u>§ 147-33.75. Transfer to the Office of the Governor.</u>
17	(a) <u>The Office of Information Technology Services ("Office") of the Department</u>
18	of Commerce and the Information Resource Management Commission are hereby
19	transferred to the Office of the Governor by a Type II transfer, as defined in G.S. 143A-6.

1	(b) Except as modified in this Article, the Governor has the authority, powers, and			
2	duties over the Office that are assigned to the Governor and the head of department			
3	pursuant to Article 1 of Chapter 143B of the General Statutes, G.S. 143A-6(b), and the			
4	Constitution and other laws of this State.			
5	" <u>§ 147-33.76. Head of the Office of Information Technology Services; qualification</u>			
6	and appointment of State Chief Information Officer.			
7	(a) The Office of Information Technology Services shall be managed and			
8	administered by the State Chief Information Officer. The State Chief Information Officer			
9	shall be qualified by education and experience for the office and shall be appointed by the			
10	Governor subject to review by the Senate Committee on Information Technology and the			
11	House Committee on Technology meeting jointly (or by similar committees designated			
12	by the rules of each house), and the Joint Legislative Commission on Governmental			
13	$\frac{\text{Operations.}}{(1)}$			
14	(b) The term of office of the State Chief Information Officer shall be four years;			
15	but the initial term shall begin October 1, 2000, and expires June 30, 2002. The			
16	Governor shall submit the name of the person to be appointed for review by the entities			
17 18	specified in subsection (a) of this section.			
18 19	(c) <u>The State Chief Information Officer may be removed by the Governor for</u> misfeasance, malfeasance, or nonfeasance. In case of death, incapacity, resignation,			
19 20	removal by the Governor, or vacancy for any other reason in the Office of State Chief			
20 21				
21	Information Officer prior to the expiration of the term of office, the Governor shall submit the name of the successor to the antition specified in subsection (a) of this section			
22	submit the name of the successor to the entities specified in subsection (a) of this section in the same manner as for appointment to a full term. A successor shall serve for the			
24	remainder of the unexpired term.			
25	(d) The salary of the State Chief Information Officer shall be set by the General			
26	Assembly in the Current Operations Appropriations Act. The State Chief Information			
27	Officer shall receive longevity pay on the same basis as is provided to employees of the			
28	State who are subject to the State Personnel Act.			
29	"§ 147-33.77. Office of Information Technology Services; organization and			
30	operation.			
31	(a) The State Chief Information Officer may appoint a Chief Deputy Information			
32	Officer. The salary of the Chief Deputy Information Officer shall be set by the State			
33	Chief Information Officer. The State Chief Information Officer may appoint all			
34	employees, including legal counsel, necessary to carry out the powers and duties of the			
35	office. These employees shall be subject to the State Personnel Act.			
36	(b) All employees of the office shall be under the supervision, direction, and			
37	control of the State Chief Information Officer. Except as otherwise provided by this			
38	Article, the State Chief Information Officer may assign any function vested in the State			
39	Chief Information Officer or the Office of Information Technology Services to any			
40	subordinate officer or employee of the office.			
41	(c) <u>The State Chief Information Officer may, subject to the provisions of G.S.</u>			
42	147-64.7(b)(2), obtain the services of independent public accountants, qualified			

1	management co	nsultants, and other professional persons or experts to carry out powers
2	and duties of the	e office.
3	<u>(d)</u> <u>The S</u>	State Chief Information Officer shall have legal custody of all books,
4	papers, docume	nts, and other records of the office.
5		tate Chief Information Officer shall be responsible for the preparation of
6		ation of the office budget request, including all funds requested and all
7	-	d for all elements of the budget.
8	(f) The	State Chief Information Officer may adopt regulations for the
9	administration of	of the office, the conduct of employees of the office, the distribution and
10		business, the performance of the functions assigned to the State Chief
11	Information Off	icer and the Office of Information Technology Services, and the custody,
12	use, and preserv	vation of the records, documents, and property pertaining to the business
13	of the office.	
14	" <u>§ 147-33.78. I</u> r	nformation Resource Management Commission.
15	(a) Creat	ion; Membership. – The Information Resource Management Commission
16	is established an	nd shall be located within the Office for organizational, budgetary, and
17	administrative p	urposes. The Commission consists of the following members:
18	<u>(1)</u>	Four members of the Council of State, appointed by the Governor.
19	<u>(2)</u>	The Secretary of State.
20	<u>(3)</u>	The Secretary of Administration.
21	<u>(4)</u>	The State Budget Officer.
22	<u>(5)</u>	Two members of the Governor's cabinet, appointed by the Governor.
23	<u>(6)</u>	One citizen of the State of North Carolina with a background in and
24		familiarity with information systems or telecommunications, appointed
25		by the General Assembly upon the recommendation of the President Pro
26		Tempore of the Senate in accordance with G.S. 120-121.
27	<u>(7)</u>	One citizen of the State of North Carolina with a background in and
28		familiarity with information systems or telecommunications, appointed
29		by the General Assembly upon the recommendation of the Speaker of
30		the House of Representatives in accordance with G.S. 120-121.
31	<u>(8)</u>	The Chair of the Information Technology Management Advisory
32		Council.
33	<u>(9)</u>	The Chair of the Criminal Justice Information Network Governing
34		Board.
35	<u>(10</u>)	The State Controller.
36	<u>(11)</u>	The Director of the Administrative Office of the Courts or the Director's
37		designee.
38	<u>(12)</u>	The President of The University of North Carolina or the President's
39		designee.
40	<u>(13)</u>	The President of the Community Colleges System Office, or the
41		President's designee.
42	<u>(14)</u>	The Executive Director of the North Carolina League of Municipalities,
43		or the Executive Director's designee, who shall be a nonvoting member.

1999

1		(15)	The Executive Director of the North Carolina Association of County
2			Commissioners, or the Executive Director's designee, who shall be a
3			nonvoting member.
4	Mem	bers of	the Commission shall not be employed by or serve on the board of
5			ner corporate governing body of any information systems, computer
6			uter software, or telecommunications vendor of goods and services to the
7	State of 1	North C	arolina.
8	The i	nitial a	ppointed members of the Commission shall be the members appointed to
9	the Infor	mation	Resource Management Commission who are serving unexpired terms as
10	-		who shall serve for a period equal to the remainder of their current terms
11	on the I	nforma	tion Resource Management Commission. Upon the expiration of the
12	current te	erms of	the appointed members, their successors shall be appointed for four-year
13	terms, co	mmenc	cing July 1. Members of the Governor's cabinet shall be disqualified from
14	completi	ng a tei	rm of service on the Commission if they are no longer cabinet members.
15	Members	s of the	Council of State shall be disqualified from completing a term of service
16	on the Co	ommiss	ion if they are no longer members of the Council of State.
17	Vaca	ncies in	the two legislative appointments shall be filled as provided in G.S. 120-
18	<u>122.</u>		
19	The C	Commis	ssion chair shall be elected in the first meeting of each calendar year from
20	among th	ne appo	intees of the Governor from the Council of State and shall serve a term of
21	one year.	The St	tate Chief Information Officer shall be secretary to the Commission.
22	No m	nember	of the Information Resource Management Commission shall vote on an
23	action af	fecting	solely his or her own State agency.
24	(b)		rs and Duties. – The Commission has the following powers and duties:
25		(1)	To develop, approve, and publish a statewide information technology
26			strategy covering the current and following biennium that shall be
27			updated annually and shall be submitted to the General Assembly on the
28			first day of each regular session.
29		<u>(2)</u>	To develop, approve, and sponsor statewide technology initiatives and
30			to report on those initiatives in the annual update of the statewide
31			information technology strategy.
32		<u>(3)</u>	To review and approve biennially the information technology plans of
33			the executive agencies and the Administrative Office of the Courts. This
34			review shall include plans for the procurement and use of personal
35			computers and workstations.
36		<u>(4)</u>	To recommend to the Governor and the Office of State Budget and
37			Management the relative priorities across executive agency and
38			Administrative Office of the Courts information technology plans.
39		<u>(5)</u>	To issue certification of any State agency information technology
40		`	project that requires or is expected to require the expenditure of funds in
41			excess of five hundred thousand dollars (\$500,000), whether the project
42			is undertaken in a single phase or component or in multiple phases or
43			components. The certification shall be issued when the Commission

1		determines that the project complies with Commission policies,
2		standards, and procedures. The Commission shall promptly report each
2		certification to the Office of State Budget and Management, the Office
4		of the State Controller, the Chairs of the Legislative Committees on
5		Information Technology, and the Cochairs of the Joint Legislative
6		<u>Commission on Governmental Operations. No State agency, other than</u>
7		The University of North Carolina or any of its constituent institutions,
8		shall allocate or expend funds in excess of five hundred thousand dollars
9		(\$500,000) on any information technology project without prior
10		certification as required by this subsection. If an agency cannot
11		determine whether a project or series of projects will require
12		certification, the agency shall seek an opinion from the Commission.
12		Upon review, the Commission may determine that a project is exempt
14		from certification and shall advise the agency of its determination.
15	(6)	<u>To establish a quality assurance policy for all agency information</u>
16	<u>(0)</u>	technology projects, information systems training programs, and
17		information systems documentation. If at any time a certified agency
18		information technology project is not in compliance with Commission
19		policies, standards, or procedures, the Commission may suspend project
20		certification and shall report the suspension to the Office of the State
21		Controller, the Office of State Budget and Management, the Chairs of
22		the Legislative Committees on Information Technology, and the
23		Cochairs of the Joint Legislative Commission on Governmental
24		Operations. Upon recommendation of the Commission, the Joint
25		Legislative Commission on Governmental Operations may request the
26		State Budget Office and the State Controller to take appropriate
27		remedial action, up to and including the suspension of appropriations or
28		the nonrelease of funds to the project.
29	<u>(7)</u>	To establish and enforce a quality review and expenditure review
30		procedure for major agency information technology projects.
31	<u>(8)</u>	To review and approve expenditures from appropriations made to the
32		Office of State Budget and Management for the purpose of creating a
33		Computer Reserve Fund.
34	<u>(9)</u>	To develop and promote technical requirements for the fair and
35		competitive procurement of information technology in cooperation with
36		the Office of Information Technology Services where different
37		information technology hardware, software, and networks operate
38		together easily and reliably, while considering the cost-effectiveness of
39 40		managing these assets.
40		ings. – The Information Resources Management Commission shall adopt
41 42		ing rules governing its meeting procedures. The Information Resources
42 43		ommission shall meet at least monthly. nformation Resources Management Commission staff.
43	<u>8 14/-33.19.1</u>	mormanon Resources management Commission stan.

1	(a) There is established in the Office an independent staff for the Information		
2	Resources Management Commission. The staff shall consist of an executive director and		
3	such other professional, administrative, technical, and clerical personnel as authorized by		
4	the General Assembly as may be necessary to assist the Commission in carrying out its		
5	powers and duties.		
6	(b) All independent staff shall be appointed, supervised, and directed by the		
7	Commission. The executive director shall be exempt from the provisions of Chapter 126		
8	of the General Statutes, except for Articles 6 and 7 of Chapter 126 of the General		
9	Statutes. All other staff personnel shall be subject to the provisions of Chapter 126 of the		
10	General Statutes. The independent staff shall not be subject to the supervision, direction,		
11	or control of the Office.		
12	(c) Except for the executive director, salaries and compensation of all staff		
13	personnel shall be fixed in the manner provided by law for fixing and regulating salaries		
14	and compensation by other State agencies.		
15	(d) Expenses of the Commission and the salaries of the independent staff shall be		
16	paid out of funds from receipts available to the Office of Information Technology		
17	Services as requested by the Commission.		
18	"PART 2. GENERAL POWERS AND DUTIES.		
19	" <u>§ 147-33.80. Definitions.</u>		
20	As used in this Article:		
21	(1) "Distributed information technology assets" means hardware, software,		
22	and communications equipment not classified as traditional mainframe-		
23	based items, including personal computers, local area networks (LANs),		
24	servers, mobile computers, peripheral equipment, and other related		
25	hardware and software items.		
26	(2) "Information technology" means electronic data processing goods and		
27	services and telecommunications goods and services, microprocessors,		
28	software, information processing, office systems, any services related to		
29	the foregoing, and consulting or other services for design or redesign of		
30	information technology supporting business processes.		
31	(3) "Information technology enterprise management" means a method for		
32	managing distributed information technology assets from acquisition		
33	through retirement so that total ownership costs (purchase, operation,		
34	maintenance, disposal, etc.) are minimized while maximum benefits are		
35	realized.		
36	(4) <u>"Information technology portfolio management</u> " <u>means a business-based</u>		
37	approach for analyzing and ranking potential technology investments		
38	and selecting those investments that are the most cost-effective in		
39	supporting the strategic business and program objectives of the agency.		
40	(5) "Office" means the Office of Information Technology Services as		
41	established in this Article.		
42	"§ 147-33.81. Powers and duties of the Office of Information Technology Services.		
43	(a) The Office of Information Technology Services shall:		

1	(1)	Procure all information technology for State agencies, except The
2	(1)	University of North Carolina and its constituent institutions.
3	<u>(2)</u>	Submit for approval of the Information Resources Management
4	(2)	<u>Commission all rates and fees for common, shared State government-</u>
5		wide technology services provided by the Office.
6	<u>(3)</u>	Submit for approval of the Information Resources Management
7	<u>(J)</u>	<u>Commission recommended State government-wide, enterprise-level</u>
8		policies for information technology.
9	(4)	Develop standards, procedures, and processes to implement policies
10	<u>(+)</u>	approved by the Information Resources Management Commission.
11	<u>(5)</u>	Assure that State agencies implement and manage information
12	<u>(5)</u>	technology portfolio-based management of State information
12		technology resources, in accordance with the direction set by the State
13		Chief Information Officer.
15	(6)	Assure that State agencies implement and manage information
16	<u>(0)</u>	technology enterprise management efforts of State government, in
17		accordance with the direction set by the State Chief Information Officer.
18	<u>(7)</u>	Provide recommendations to the Information Resources Management
19		Commission for its biennial technology strategy and to develop State
20		government-wide technology initiatives to be approved by the
21		Information Resources Management Commission.
22	(8)	Develop a project management, quality assurance, and architectural
23	<u>(*)</u>	review process that adheres to the Information Resources Management
24		Commission's certification program and portfolio-based management
25		initiative.
26	<u>(9)</u>	Establish and utilize the Information Technology Management Advisory
27	\	Council to consist of representatives from other State agencies to advise
28		the Office on information technology business management and
29		technology matters.
30	(b) Other	State agencies and local governmental entities may use the information
31		grams, services, or contracts offered by the Office in accordance with the
32	policies and rule	es adopted by the Information Resources Management Commission.
33	" <u>§ 147-33.82.</u> I	nformation resources centers and services.
34	(a) With	respect to all executive departments and agencies of State government,
35	except the Depa	artment of Justice and The University of North Carolina, the Office of
36	Information Tec	hnology Services shall have all of the following powers and duties:
37	<u>(1)</u>	To establish and operate information resource centers and services to
38		serve two or more departments on a cost-sharing basis, if the
39		Information Resources Management Commission decides it is advisable
40		from the standpoint of efficiency and economy to establish these centers
41		and services.
42	<u>(2)</u>	With the approval of the Information Resources Management
43		Commission, to charge each department for which services are

1		
1		performed its proportionate part of the cost of maintaining and operating
2	(2)	the shared centers and services.
3	<u>(3)</u>	With the approval of the Information Resources Management
4		Commission, to require any department served to transfer to the Office
5		ownership, custody, or control of information processing equipment,
6 7	(4)	supplies, and positions required by the shared centers and services. With the approval of the Information Resources Management
8	<u>(4)</u>	<u>Commission, to adopt reasonable rules for the efficient and economical</u>
o 9		management and operation of the shared centers, services, and the
9 10		integrated State telecommunications network.
10	(5)	With the approval of the Information Resources Management
11	<u>(5)</u>	<u>Commission, to adopt plans, policies, procedures, and rules for the</u>
12		acquisition, management, and use of information technology resources
13		in the departments affected by this section to facilitate more efficient
15		and economic use of information technology in these departments.
16	(6)	To develop and promote training programs to efficiently implement,
17	<u>(0)</u>	use, and manage information technology resources.
18	(7)	To provide cities, counties, and other local governmental units with
19	\``'	access to Office of Information Technology Services information
20		resource centers and services as authorized in this section for State
21		agencies. Access shall be provided on the same cost basis that applies to
22		State agencies.
23	<u>(b)</u> <u>No da</u>	ata of a confidential nature, as defined in the General Statutes or federal
24	law, may be en	ntered into or processed through any cost-sharing information resource
25	center or netwo	ork established under this section until safeguards for the data's security
26	satisfactory to 1	the department head and the State Chief Information Officer have been
27	designed and in	stalled and are fully operational. Nothing in this section may be construed
28	-	at programs to satisfy a department's objectives are to be undertaken, nor
29		the control and administration of the departments the responsibility for
30		, regardless whether these efforts are specifically required by statute or
31		ed under the general program authority and responsibility of the
32		is section does not affect the provisions of G.S. 147-64.6, 147-64.7, or
33		withstanding any other provision of law, the Office of Information
34	•••	rvices shall provide information technology services on a cost-sharing
35		neral Assembly and its agencies as requested by the Legislative Services
36	Commission.	
37		veviations authorized for Department of Revenue.
38		Department of Revenue is authorized to deviate from any provision in
39		(a) that requires departments or agencies to consolidate information
40	· ·	tions on equipment owned, controlled, or under custody of the Office of
41		chnology Services. All deviations pursuant to this section shall be
42	-	ting within 15 days by the Department of Revenue to the Information
43	Resources Mana	agement Commission and shall be consistent with available funding.

1	(b) The Department of Revenue is authorized to adopt and shall adopt plans,
2	policies, procedures, requirements, and rules for the acquisition, management, and use of
3	information processing equipment, information processing programs, data
4	communications capabilities, and information systems personnel in the Department of
5	Revenue. If the plans, policies, procedures, requirements, rules, or standards adopted by
6	the Department of Revenue deviate from the policies, procedures, or guidelines adopted
7	by the Office of Information Technology Services or the Information Resources
8	Management Commission, those deviations shall be allowed and shall be reported in
9	writing within 15 days by the Department of Revenue to the Information Resources
10	Management Commission. The Department of Revenue and the Office of Information
11	Technology Services shall develop data communications capabilities between the two
12	computer centers utilizing the North Carolina Integrated Network, subject to a security
13	review by the Secretary of Revenue.
14	(c) The Department of Revenue shall prepare a plan to allow for substantial
15	recovery and operation of major, critical computer applications. The plan shall include
16	the names of the computer programs, databases, and data communications capabilities,
17	identify the maximum amount of outage that can occur prior to the initiation of the plan
18	and resumption of operation. The plan shall be consistent with commonly accepted
19	practices for disaster recovery in the information processing industry. The plan shall be
20	tested as soon as practical, but not later than six months, after the establishment of the
21	Department of Revenue information processing capability.
22	"§ 147-33.84. Information technology portfolio-based management.
23	(a) <u>The purposes of information technology portfolio-based management are to:</u>
24	(1) Ensure agencies link agency information technology investments with
25	business plans.
26	(2) Facilitate risk assessment of information technology projects and
27	investments.
28 29	(3) Ensure agencies justify information technology investments on the basis
	(4) <u>of sound business cases.</u>
30 31	(4) Ensure agencies facilitate development and review of information technology performance related to business operations
32	 (5) <u>technology performance related to business operations.</u> Identify projects that can cross agency and program lines in order to
32	(5) <u>Identify projects that can cross agency and program lines in order to</u> leverage resources.
33 34	(6) Assist in State government-wide planning for common, shared
35	information technology infrastructure.
36	(b) The Office shall coordinate with the Office of State Budget and Management
37	and the Office of State Planning to integrate agency strategic and business planning,
38	technology planning and budgeting, and project expenditure processes into the Office's
39	information technology portfolio-based management. The Office shall provide
40	recommendations for agency annual budget requests for information technology
41	investments, projects, and initiatives to the Office of State Budget and Management.
42	(c) In cooperation with State agencies, the Office shall conduct and maintain a
43	continuous inventory of each State agency's current and planned investments in

information technology, a compilation of information about these assets, and the total life 1 2 cycle costs of these assets. In implementing the provisions of this subsection, the Office 3 shall submit State government-wide policies for review and approval to the Information 4 Resources Management Commission. The Office shall consult with the Office of the 5 State Controller to establish and implement the State government-wide information 6 technology inventory. The Office shall develop and implement State government-wide 7 standards, processes, and procedures for the required inventory and for the management 8 of the State government-wide information technology portfolio. State agencies shall 9 participate in the information technology portfolio management and shall comply with 10 the standards and processes established by the Office in accordance with this subsection. The provisions of this subsection shall not relieve any department, institution, or agency 11 12 of the State government from accountability for equipment, materials, supplies, and tangible and intangible personal property under its control. 13 14 (d)No State agency information technology project shall proceed without the prior 15 certification by the Information Resources Management Commission of the project. The Information Resources Management Commission may establish thresholds at an agency 16 17 level based on project cost, potential project risk, or agency size and budget. "§ 147-33.85. Enterprise management of information technology assets. 18 19 The purpose of enterprise management is to create a plan and implement a (a) 20 State government-wide approach for managing distributed information technology assets 21 to minimize total life cycle costs of assets, defined as total ownership costs from acquisition through retirement, while realizing maximum benefits for transacting the 22 23 State's business and delivering services to its citizens. 24 With input and recommendations from State agencies, the Office shall develop (b) a plan for the State government-wide management of distributed information technology 25 assets. The plan shall prescribe the State government-wide infrastructure and services for 26 managing these assets. The plan shall be submitted to the Information Resources 27 Management Commission for approval. 28 29 Upon receiving approval by the Information Resources Management (c)30 Commission, the Office shall ensure agency implementation of the plan, including the development of appropriate standards, processes, and procedures. The implementation 31 effort shall follow Information Resources Management Commission project reporting 32 33 policies. State agencies must participate in the enterprise management of information technology assets and must comply with the standards and processes of the Office. 34 "§ 147-33.86. Financial reporting and accountability for information technology 35 investments and expenditures. 36 The Office of Information Technology Services, the Office of State Budget and 37 Management, and the Office of the State Controller shall jointly develop a system for 38 budgeting and accounting of expenditures for information technology operations, 39 40 services, projects, infrastructure, and assets. The system shall include hardware, software, personnel, training, contractual services, and other items relevant to information 41 technology, and the sources of funding for each. This system must integrate seamlessly 42 with the enterprise portfolio management system. Annual reports regarding information 43

Page 10

1	technology shall be coordinated by the Office with the Office of State Budget and
2	Management and the Office of the State Controller, and submitted to the Governor,
3	General Assembly, and the Information Resources Management Commission on or
4	before October 1 of each year.
5	"§ 147-33.87. Information technology reports.
6	(a) The Office shall develop an annual budget for review and approval by the
7	Information Resources Management Commission prior to April 1 of each year. A copy of
8	the approved budget shall be submitted to the Joint Select Committee on Information
9	Technology and the Fiscal Research Division.
10	(b) The Office shall report to the Joint Select Committee on Information
11	Technology and the Fiscal Research Division on the Office's Internal Service Fund on a
12	quarterly basis, no later than the first day of the second month following the end of the
13	quarter. The report shall include current cash balances, line-item detail on expenditures
14	from the previous quarter and anticipated expenditures for the upcoming quarter,
15	projected year-end balance, and the status report on personnel position changes including
16	new positions created and existing positions eliminated. The Office spending reports shall
17	comply with the State Accounting System object codes.
18	"PART 3. TELECOMMUNICATIONS SERVICES.
19	"§ 147-33.88. Telecommunications services; duties of State Chief Information
20	Officer with respect to State agencies.
21	With respect to State agencies, the State Chief Information Officer shall exercise
22	general coordinating authority for all telecommunications matters relating to the internal
23	management and operations of those agencies. In discharging that responsibility, the
24	State Chief Information Officer may in cooperation with affected State agency heads, do
25	such of the following things as the State Chief Information Officer deems necessary and
26	advisable:
27	(1) <u>Provide for the establishment, management, and operation, through</u>
28	either State ownership or commercial leasing, of the following systems
29	and services as they affect the internal management and operation of
30	State agencies:
31	 <u>a.</u> <u>Central telephone systems and telephone networks;</u> <u>b.</u> <u>Teleprocessing systems;</u>
32	b. <u>Teleprocessing systems;</u>
33	c.Teletype and facsimile services;d.Satellite services;
34	d. <u>Satellite services;</u>
35	e.Closed-circuit TV systems;f.Two-way radio systems;
36	
37	g. <u>Microwave systems; and</u>
38	h. <u>Related systems based on telecommunication technologies.</u>
39	(2) With the approval of the Information Resources Management
40	Commission, coordinate the development of cost-sharing systems for
41	respective user agencies for their proportionate parts of the cost of
42	maintenance and operation of the systems and services listed in
43	subdivision (1) of this subsection.

1999

1	(3)	Assist in the development of coordinated telecommunications services
2		or systems within and among all State agencies and recommend, where
3		appropriate, cooperative utilization of telecommunication facilities by
4		aggregating users.
5	<u>(4)</u>	Perform traffic analysis and engineering for all telecommunications
6	<u></u>	services and systems listed in subdivision (1) of this subsection.
7	(5)	Pursuant to G.S. 143-49, establish telecommunications specifications
8	<u>(e)</u>	and designs so as to promote and support compatibility of the systems
9		within State agencies.
10	<u>(6)</u>	Pursuant to G.S. 143-49 and G.S. 143-50, coordinate the review of
11	<u>(0)</u>	requests by State agencies for the procurement of telecommunications
12		systems or services.
12	(7)	Pursuant to G.S. 143-341 and Chapter 146 of the General Statutes,
13	(7)	coordinate the review of requests by State agencies for State
15		government property acquisition, disposition, or construction for
16		telecommunications systems requirements.
17	<u>(8)</u>	Provide a periodic inventory of telecommunications costs, facilities,
17	<u>(0)</u>	systems, and personnel within State agencies.
18 19	(0)	<u>Promote, coordinate, and assist in the design and engineering of</u>
20	<u>(9)</u>	emergency telecommunications systems, including, but not limited to,
20 21		the 911 emergency telephone number program, Emergency Medical
21		
22	(10)	Services, and other emergency telecommunications services.
23 24	<u>(10)</u>	Perform frequency coordination and management for State agencies and
24 25		local governments, including all public safety radio service frequencies,
		in accordance with the rules and regulations of the Federal
26	(11)	Communications Commission or any successor federal agency.
27	<u>(11)</u>	Advise all State agencies on telecommunications management planning
28 29		and related matters and provide through the State Personnel Training
		Center or the Office of Information Technology Services training to
30		users within State agencies in telecommunications technology and
31	(12)	systems.
32	<u>(12)</u>	Assist and coordinate the development of policies and long-range plans,
33		consistent with the protection of citizens' rights to privacy and access to
34		information, for the acquisition and use of telecommunications systems,
35		and base such policies and plans on current information about State
36		telecommunications activities in relation to the full range of emerging
37	(1.2)	technologies.
38	<u>(13)</u>	Work cooperatively with the North Carolina Agency for Public
39		<u>Telecommunications in furthering the purpose of this section.</u>
40	-	ons of this section shall not apply to the Criminal Information Division of
41	-	t of Justice or to the Judicial Information System in the Judicial
42	Department.	

1	" <u>§ 147-33.89.</u>]	Selecommunications services for local governmental units and other
2	<u>entiti</u>	es.
3	(a) <u>Tl</u>	ne State Chief Information Officer shall provide cities, counties, and other
4	local governme	ntal units with access to a central telecommunications system or service
5	established und	er G.S. 147-33.88 for State agencies. Access shall be provided on the
6	same cost basis	that applies to State agencies.
7	<u>(b)</u> <u>The</u>	State Chief Information Officer shall establish switched broadband
8	telecommunicat	ions services and permit in addition to State agencies, cities, counties, and
9	other local gove	ernment units, the following organizations and entities to share on a not-
10	<u>for-profit basis:</u>	
11	<u>(1)</u>	Nonprofit educational institutions.
12	<u>(2)</u>	MCNC.
13	<u>(3)</u>	Research affiliates of MCNC for use only in connection with research
14		activities sponsored or funded, in whole or in part, by MCNC, if such
15		research activities relate to health care or education in North Carolina.
16	<u>(4)</u>	Agencies of the United States government operating in North Carolina
17		for use only in connection with activities that relate to health care or
18		education in North Carolina.
19	<u>(5)</u>	Hospitals, clinics, and other health care facilities for use only in
20		connection with activities that relate to health care or education in North
21		Carolina.
22		owever, that sharing of the switched broadband telecommunications
23		e agencies with entities or organizations in the categories set forth in this
24		not cause the State, the Office of Information Technology Services, or
25		e classified as a public utility as that term is defined in G.S. 62-3(23)a.6.
26		ate, the Office of Information Technology Services, or the MCNC engage
27		that may cause those entities to be classified as a common carrier as that
28		l in the Communications Act of 1934, 47 U.S.C. § 153(h). Provided
29		y to share the switched broadband telecommunications services with the
30		cies set forth in subdivisions (1) through (5) of this subsection shall
31		ear from the effective date of a tariff that makes the broadband services
32	available to any	
33		4. PROCUREMENT OF INFORMATION TECHNOLOGY.
34		rocurement of information technology.
35		ithstanding any other provision of law, the Office of Information
36		vices shall procure all information technology for State agencies except
37	•	of North Carolina and its constituent institutions. The Office shall
38	-	ological review, cost analysis, and procurement for all information
39 40		eds of those State agencies in order to make procurement and
40 41		of technology more responsive, efficient, and cost-effective.
41 42	(b) <u>The (</u> of this Part, to:	Office shall have the authority and responsibility, subject to the provisions
+ ∠	<u>01 1115 Falt, 10.</u>	

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1	<u>(1)</u>	Purchase or to contract for, by suitable means in conformity with G.S.	
2		143-135.9, all information technology in the State government, or any	
3		of its departments, institutions, or agencies covered by this Part, or to	
4		authorize any department, institution, or agency covered by this Part to	
5		purchase or contract for such information technology.	
6	<u>(2)</u>	Establish processes, specifications, and standards which shall apply to	
7		all information technology to be purchased, licensed, or leased in the	
8		State government or any of its departments, institutions, or agencies	
9		covered by this Part.	
10	<u>(3)</u>	Comply with the State government-wide technical architecture, as	
11		required by the Information Resources Management Commission.	
12	" <u>§ 147-33.91.</u>	Restriction on State agency contractual authority with regard to	
13	<u>infor</u>	<u>mation technology; local governments.</u>	
14	<u>(a)</u> <u>All S</u>	state agencies covered by this Part shall use contracts for information	
15	technology acqu	uired by the Office for any information technology required by the State	
16	agency that is	provided by these contracts. Notwithstanding any other statute, the	
17	authority of Sta	te agencies to procure or obtain information technology shall be subject to	
18	compliance with the provisions of this Part. The Office shall have the authority to		
19	exercise the authority of State agencies to procure or obtain information technology as		
20	otherwise provi	ded by statute.	
21	(b) Local	governmental entities are not required to comply with otherwise	
22	applicable comp	petitive bidding requirements when using contracts offered by the Office.	
23	" <u>§ 147-33.92. I</u> 1	nformation technology procurement policy; reporting requirements.	
24	(a) Policy	y In order to further the policy of the State to encourage and promote	
25	the use of sma	all, minority, physically handicapped, and women contractors in State	
26	purchasing of g	oods and services, all State agencies covered by this Part shall cooperate	
27	with the Office	in efforts to encourage the use of small, minority, physically handicapped,	
28	and women con	tractors in achieving the purpose of this Part, which is to provide for the	
29	effective and	economical acquisition, management, and disposition of information	
30	technology.		
31	(b) <u>Repo</u>	rting Every State agency required by this Part to use the services of the	
32	Office in the	procurement of information technology which purchases information	
33	technology dire	ctly shall report to the Office the information required by G.S. 143-48(b),	
34	and the Office s	shall report to the Department of Administration in accordance with G.S.	
35	<u>143-48(b).</u>		
36	<u>(c)</u> <u>The I</u>	Department of Administration shall collect and compile the data described	
37	in this section a	nd report it annually to the Office.	
38	" <u>§ 147-33.93.</u>	Unauthorized use of public purchase or contract procedures for	
39	<u>priva</u>	<u>te benefit prohibited.</u>	
40		all be unlawful for any person, by the use of the powers, policies, or	
41	procedures des	cribed in this Part or established hereunder, to purchase, attempt to	
42	purchase, procu	are, or attempt to procure any property or services for private use or	
43	benefit.		

4	(1)	
1	<u>(b)</u>	This prohibition shall not apply if:
2		(1) The department, institution, or agency through which the property or
3		services are procured had theretofore established policies and
4		procedures permitting such purchases or procurement by a class or
5		classes of persons in order to provide for the mutual benefit of such
6		persons and the department, institution, or agency involved, or the
7		public benefit or convenience; and
8		(2) Such policies and procedures, including any reimbursement policies, are
9		complied with by the person permitted thereunder to use the purchasing
10		or procurement procedures described in this Part or established
11	<i>.</i>	thereunder.
12	<u>(c)</u>	Any violation of this section is a Class 1 misdemeanor.
13		3.94. Financial interest of officers in sources of supply; acceptance of bribes.
14		her the State Chief Information Officer nor the Chief Deputy State Information
15		shall be financially interested, or have any personal beneficial interest, either
16	-	or indirectly, in the purchase of, or contract for, any information technology, nor
17	<u>in any</u>	firm, corporation, partnership, or association furnishing any information
18	<u>technolo</u>	gy to the State government, or any of its departments, institutions, or agencies,
19	<u>nor shall</u>	either of these persons or any other Office employee accept or receive, directly
20	or indire	ectly, from any person, firm, or corporation to whom any contract may be
21	awarded	, by rebate, gifts, or otherwise, any money or anything of value whatsoever, or
22	any pror	nise, obligation, or contract for future reward or compensation. Violation of this
23	section i	is a Class F felony, and any person found guilty of a violation of this section
24	<u>shall, up</u>	on conviction, be removed from State office or employment.
25	" <u>§ 147-</u>	33.95. Certification that information technology bid submitted without
26		<u>collusion.</u>
27	The	Office shall require bidders to certify that each bid on information technology
28	contracts	s overseen by the Office is submitted competitively and without collusion. False
29	<u>certificat</u>	tion is a Class I felony.
30	" <u>§ 147-3</u>	3.96. Board of Award review.
31	<u>(a)</u>	When the dollar value of a contract for the procurement of information
32	technolo	gy exceeds the benchmark established by the Chief State Information Officer,
33	the contr	ract shall be reviewed by the Board of Awards pursuant to G.S. 143-52.1 prior to
34		ract being awarded.
35	<u>(b)</u>	Prior to submission of any contract for review by the Board of Awards
36	pursuant	to this section for any contract for information technology being acquired for the
37	benefit a	of the Office and not on behalf of any other State agency, the Director of the
38		shall review and approve the procurement to ensure compliance with the
39	-	ed processes, specifications, and standards applicable to all information
40		gy purchased, licensed, or leased in State government, including established
41		nent processes, and compliance with the State government-wide technical
42	-	ure as established by the Information Resources Management Commission.
43		3.97. Penalty for violations; costs.

- Any employee or official of the State who violates this Part shall be liable to the State 1 to repay any amount expended in violation of this Part, together with any court costs. 2 3 "§ 147-33.98. Attorney General contract assistance; rule-making authority. At the request of the State Chief Information Officer, the Attorney General 4 (a) 5 shall provide legal advice and services necessary to implement this Part. The State Chief Information Officer is authorized to adopt rules deemed 6 (b) 7 necessary to implement the provisions of this Part. 8 "§ 147-33.99. Exempt agencies. Nothing in this Part shall apply to the General Assembly or The University of North 9 Carolina and its constituent institutions." 10
- 11 Section 3. This act becomes effective July 1, 2000.